

Hinsdale Physicians Healthcare

HPH On-Call List

Hinsdale Physicians Healthcare (HPH) maintains a separate On-Call List to ensure that a contracted HPH PCP is available to see patients admitted to Adventist Facilities. This is a rarely used, but important On-Call List to keep in mind. In the case that a member is admitted, usually emergently, and the member has not established themselves with a PCP or the PCP is not on staff, HPH requires that the On-Call Physician manage the member's stay. In these cases, HPH agrees to pay the On-Call PCP Fee For Service at 115 % of Medicare for providing care and managing the stay.

On Call for the Month of October:

9/28/08 – 10/4/08:

- Dr. Maralee Bowers (HIN)
- Dr. Antonio Carlino (LMH)
- Drs. Sanjay Patel/M. Jabri (GO)
- Drs. Sheeja Jain/S. Niazi (BBK)

10/5/08 – 10/11/08:

- Dr. L. Walinski/HFMC (HIN)
- Dr. Kimberly Scanlon (LMH)
- Dr. Eyad Homedi (GO)
- Dr. Amy Sinha (BBK)

10/12/08 - 10/18/08:

- Dr. Stephanie Mauch (HIN)
- Dr. Daniel Chen (LMH)
- Drs. M. Saeed/R. Jain(GO)
- Drs. Shishir Jain/M. Philobos (BBK)

10/19/08 - 10/25/08:

- Dr. Maneka Kaul (HIN)
- Dr. Jennifer Swoyer (LMH)
- Drs. M. Subhani/M. Jabri(GO)
- Dr. Thelma Marin (BBK)

10/26/08 - 11/1/08:

- Drs. R. Albores/C. Bayang (HIN)
- Dr. Mark Coleman (LMH)
- Dr. Iulia O'Neil (GO)
- Drs. M. Desai/S. Niazi (BBK)

HPH Annual Meeting

All HPH Physicians are cordially invited to attend the 2008 Annual Meeting.

The meeting will be held on Tuesday, October 14, 2008 in the Regnery Room at Adventist Hinsdale Hospital from 7:30 am-9:00am.

For the month of October, all PODS Meetings and the Board of Directors Meeting will be cancelled. In lieu of attending PODS, all contracted physicians attending the Annual Meeting will receive a \$100.00 honorarium.

This year's Agenda will include:

- Board of Directors Election 2009
- 2008 Financial & Organizational Highlights
- Goals for 2009

Please return the enclosed RSVP by September 25, 2008.

Blue Cross Blue Shield HMO "Away from Home Program"

It's that time of the year again; students are heading off to college....

It is an excellent time to discuss the Blue Cross/Blue Shield of Illinois policy pertaining to members temporarily living outside of the service area.

Care provided to members while out of area is not the medical group's responsibility. **The medical group is not responsible to either approve or deny these services.** BCBS manages the care of these members. This means that referrals should not be written for members that are temporarily living out of area (Ex.- College Students). Members should be directed to contact the Blue Cross/Blue Shield Away From Home Program to apply for entry into the program. Once accepted into the program BCBS staff will help the member to coordinate their care.

Surgical Global Time Periods

Authorized or Approved Surgical Procedures include a global time period of 10 days or 90 days depending

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on the procedure. Authorization faxed to your offices will indicate if these services fall under a global time period. **During this global time period, authorization for follow-up visits is not needed.**

If you have further questions, please contact Provider Relations at (708) 432-0009.

Immunization Cost Survey

Enclosed in your Cap packet is 2008 Immunization Fee schedule. As part of our yearly budgeting process, HPH has sent out an Immunization Cost Survey. This survey allows HPH Committees to review your real costs for immunizations and adjust our fee schedule accordingly.

Please complete the attached survey and fax it to Provider Relations at (708) 432-4077

SPECIALTY LAB SERVICES

HPH is aware that there are specialty laboratory testings that are not available at Adventist Facility Lab or Quest Diagnostics. If specialty lab testing is needed, here are the steps to follow:

1. Obtain clinical information from the specialist recommending the test.
2. If PCP agrees, phone-in the HPH Referral Dept. along with the collected clinical information and the name of the Laboratory, for example, Myriad.
3. Once red referral is approved, PCP needs to write a "short green referral"/lab requisition/script with HPH Stamp to Adventist Facility Lab or Quest for sample collection.
4. Contact patient and give them both a copy of the red referral and the "short green" form.

Adventist Lab or Quest will obtain the sample and send it onto the appropriate Laboratory for processing.

DIRECTORY UPDATES

New **September 2008** Primary Care Physician, Red Directories, & Green Directories for ALL PODs will be distributed this month in your Capitation Packets.

If you need additional copies of the Directories, please contact Provider Relations at (708) 432-4000.



Patient Safety Physician Education Project (Physicians only)

Due Date: November 30, 2008

This is a web-based program through BCBS that provides a self-paced educational experience offered to all HPH physicians, excluding Chiropractics, Podiatry, hospital-based physicians and Oral Surgery. This project also offers 20 hours of CME credit. Attached is the Registration Instruction. HPH will reimburse participating physicians for the fee associated with the project. In addition, potential QI incentive fund/bonus can be earned based upon the participation of the physicians who have completed the program by November 30, 2008.

Once complete, please fax a copy of the certificate of completion to your Quality Specialists, Vickie Chirico, RN or Kristin Glavin, RN at (708) 432-0205.



Drug Dispensing Limit 30-day Supply Limit

The Blue Cross Blue Shield of Illinois standard prescription drug benefit program recently updated several dispensing limits, effective July 1, 2008. For more information regarding these changes, please visit our Web site at

www.bcbsil.com/rx/pdf/drug_dispensing_limits.pdf

QUALITY MANAGEMENT:

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The Quality Management Nurses are available to assist you. Their telephone numbers are listed on the fax cover sheet of each project.

DEADLINES

Projects in Progress: Due Date:

Childhood Immunization Submission 3	09/23/08
Asthma Action Plan	10/ 22/2008
Diabetic Flowsheet Project	11/7/2008
Patient Safety Education (Physician online course)	11/30/2008

Childhood Immunization Submission 3

Due Date: September 23, 2008

- **Document type of DTAP used, example: DTaP / DTP / DT**

Asthma Action Plan

Due Date: October 22, 2008

Elements required for this project are:

- **Complete all 3 Zones of the AAP and ask the questions on the ACT**
- **Discuss the AAP & ACT score with the patient**
- **Document that the AAP was done between 12-1-07 and 11-30-08:**
 - **discussed with the patient and**
 - **either given or mailed to the patient and**
 - **document the ACT score in the chart**

OR

Submit supporting documentation of COPD/ Emphysema or Cystic Fibrosis

Diabetic Flowsheet Project

Due Date: November 7, 2008

Elements required for this project are:

- **2008 HbA1c (if the lab value is 9 or above, please have the test repeated)**
- **2008 LDL (if the lab value is 100 or above, please have the test repeated)**
- **2008 Dilated Retinal Eye Exam 2008 Blood Pressure reading of < 139/89mm/Hg or less**
- **2007 or 2008 Depression Screening**
- **2008 Kidney Function Screening:**

2008 Microalbumin OR

2008 Urinalysis with a lab value of 1+, 2+, 3+, 4+ Protein OR

2008 Current Medication List with an ACE or ARB OR

Progress note or report of ESRD diagnosis or dialysis

2008-09 INFLUENZA SEASON:

The 2008 influenza season is fast approaching. HPH will be striving to improve our influenza vaccination rate for members who are:

- Age 65 or older on or before June 30, 2008
- Asthmatics age 5 – 56
- Diabetics age 18 – 75
- Members with cardiovascular conditions age 18 - 75

Flu shots given between September 1, 2008 and February 28, 2009 will be included in this rate.

During the next few weeks you need to think about:

- Ordering your vaccine supply
- Contacting high risk patients
- How you are going to make patients aware of the need for a flu shot.

SMOKING CESSATION:

HPH is striving to obtain documented advice to quit smoking in 75% of our patients with cardiovascular conditions. To qualify as documented advice, your patient chart must contain:

- Smoking status (including non-smokers)
- Upon evaluation, smokers need to have advice to quit documented also.

BCBS SITE VISITS:

⇒ Last, but not least:

- Site Visits- BCBS has been out auditing offices. If you receive a call from BCBS, contact your QMS at once so that we may come out and assist you in preparations for the HMO visit.

Molecular Imaging

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HPH has completed a contract with Molecular Imaging. Primary Care Physicians (PCPs) can refer to Molecular Imaging for **Pet Scans, PET/CT Scans, and OPEN MRIs ONLY.**

Contracted CPT codes includes:

78811 – PET 78812 - PET
 78813 – PET 78814 – PET/CT
 78815 – PET/CT 78816 – PET/CT
 78608 – PET/CT 78609 – PET/CT

All patients in need of *CT Scan* services **MUST** be directed to a participating Adventist Facility (LaGrange, Hinsdale, Bolingbrook, or Glen Oaks Hospitals).

Should you have further questions, please contact Provider Relations at 708-432-0009

August 2008 UTILIZATION STATISTICS

	<i>Admits/1000 YTD</i>	<i>Days/1000 YTD</i>
<i>Bolingbrook Hospital</i>	58.2	259.3
<i>Hinsdale Hospital</i>	62.3	269.4
<i>LaGrange Hospital</i>	58.4	252.5
<i>Glen Oaks Hospital</i>	41.9	171.1

EZ-NET

EZ-Net is a free internet service that will enable your office to view eligibility, authorizations, and claim status. If you would like EZ-Net access, please call Frances Guerrero, Provider Relations at (708) 432-0009. EZ-Net Login form needs to be completed for password access.

EZ-Net passwords must be utilized every 30 days or passwords will have to be reset. Please contact Provider Relations if you have you have any problems with EZ-NET.

HPH/NAMM TEAM

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Mary.Giammarino@namm-il.com

PsychHealth 800.753.5456

CUSTOMER SERVICE 708.432.4053

HPH EDI Payor ID Numbers:

Emdeon Payor ID: 36398
 Thin Payor ID: FNAHIN
 (All others) Payor ID: NAHIN

www.hinsdalephysicianshealthcare.com

CLAIMS ADDRESS:

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