

Provider Relations

Bonus Distribution

The Bonus Distribution totaling \$1,807,668 for this year has been distributed to Capitated Primary Care and Specialty Physicians on March 15, 2010.

2010 Physician Service Agreement Amendments

Enclosed in your capitation is your contract Amendment for the following: Primary Care Physicians and Specialists (Cardiology, Emergency Physicians, Gastroenterology, Ophthalmology, Podiatry, Pulmonology, Sleep Studies, and Urology). Please sign and return to:

North American Medical Management-IL
C/O HPH Provider Relations
4415 W. Harrison, Suite 300
Hillside, IL 60162

Humana HMO

This is to inform you about the line of business that is currently affiliated with the Humana Contract under Hinsdale Physicians Healthcare ("HPH").

- HMO Select
- Illinois Platinum HMO (Formerly HMO Premier)
- National HMO

Holiday Hours

In observance of the Good Friday, the NAMM / HPH office hours are as follows:

Friday April 2, 2010 – Closed

Emergency protocol should be followed during this time. Members should ONLY be referred for URGENT SERVICES. Please reference your Hinsdale Physicians Healthcare Directory for participating providers. Services requiring pre-authorization should be submitted via the EZNet electronic referral process or telephonically on Monday, April 5, 2010 when the office will reopen.

Health Services

Wellness and Prevention: Keeping You Well

The purpose of the BCBS Wellness and Prevention Project is to promote health and wellness to all members by assessing/counseling and documenting the following:

- Counseling for nutrition or referral for nutrition education for members age 3-17
- BMI (Body Mass Index)
 - BMI percentile for children age 3-15
 - BMI value or percentile for adolescents age 16-17
 - BMI for adults age 18-74
- Documentation of assessment and recommendation for physical activity. Sports physicals can be used; however, they must specify the sport participation.
- Advice to quit smoking for smokers age 18 and older. Members whose smoking status has not been assessed are assumed to be smokers
- Assessment of alcohol use, and for alcohol users, screening for problem drinking using a standardized assessment tool for members age 18 and older.

Your Quality Management Specialist has created a Wellness Tool Kit to help you achieve success with this project. Please contact her if you have not yet received yours and would like one.

Reminder: Ask your patients if they received a FLU SHOT this past season and document in the chart. Use the enclosed poster for your waiting room!